



Claims Administration
Services



Introduction to ClaimWorks



Participants

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Overview



- What is ClaimWorks?
- Why ClaimWorks can help you
- Demonstration
- Integration Update

What is ClaimsWorks™



A technology and business services solution for warranty, extended warranty and home warranty claims processing. The solution includes the following key attributes:

- A custom API that connects Business Management Systems, such as Whirlwind and ePASS among many others, to the industry leading Claims Processing portals.
- Auggie™ AI / Machine Learning engine that corrects claims with errors and much, much more.
- Claims administration services – The JPO claims team handles your claims processing.

Business Management Software to 18 Claims Portals



Platform Portal	OEM/TPA's Supported
ServicePower	• GE, LG, Electrolux, BSH, AIG, Lowes
ServiceBench	• Whirlpool, Samsung (limited), Cinch, HomeServe
NSA	• Self supporting
Xcelerator	• Appliance OEM's
Samsung GSPN	• Samsung, Dacor
Choice Home Warranty	• Self supporting TPA
Cocoon Home Services	• Self supporting TPA
LG	• LG
Alliance Laundry	• Speed Queen
ServiceLive	• Self supporting TPA
Fidelity	• Self supporting TPA
OnPoint	• Self Supporting TPA
New Leaf	• Self supporting TPA
American Home Shield	• Self Supporting TPA
Cinch Home Services	• Using ServiceBench
Davisware	• HVAC
Dispatch.me	• Multi Industry
Old Republic	• Self Supporting TPA

Why ClaimWorks Will Work for You



Top 3 Reasons

1. Distributes the claim to the correct payor.

“You no longer need to know what brands go where, learn how to use different portals or keep up with changes.”

2. Checks for all unique brand requirements.

“Eliminates your need to know a fault code from a job code or what is covered and what is not.”

3. Pre-edits the claim for errors in advance.

“Stops claims from rejecting unnecessarily; warns you before submission that your out of warranty or need supporting documentation.”



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ClaimWorks Demonstration



Integration Update

Review Invoice # SV00050004 - Singh, Jagdat

Invoice Service Dispatching Invoice Cont. Warranty Documents Notepad

[View Print History](#) [Related Invoices](#) Invoice Date Follow Up

Invoice # Schedule Date Pick up

Invoice Type Job Status

Payment Type PO Number

Service At Reference

Singh, Jagdat
128 Dragonwings Way
Conway, SC, 29526
(347) 866-2995

[Phone Log](#) Financed **A/R Balance Overdue 414 Days**

Salesperson 1 **Charge Account** [Customer Phone Log](#)

Salesperson 2 % **Total** Created

Sale Referral **Status** Modified

Min Deposit % Finished

Posted

Thank You!



Increased Approval Rates

Our AI technology and service eliminates virtually all common errors and streamlines claims processing to increase approval.



Automated Processing

Experience faster processing turnaround with our state-of-the-art processes executed by ClaimWorks™, our proprietary artificially intelligent software.



Skilled Claims Adjudicators

Qualified adjudicators with industry experience amplify the benefits of automated efficiency.

Interested in learning about our economical Claims Processing Service?
877-535-WORK [Claimworks.ai](https://claimworks.ai)