



Introduction to ClaimWorks



Participants

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Overview



- What is ClaimWorks?
- Why ClaimWorks can help you
- Demonstration
- Integration Update

What is ClaimsWorks™



A technology and business services solution for warranty, extended warranty and home warranty claims processing. The solution includes the following key attributes:

- A custom API that connects Business Management Systems, such as Whirlwind and ePASS among many others, to the industry leading Claims Processing portals.
- Auggie[™] Al / Machine Learning engine that corrects claims with errors and much, much more.
- Claims administration services The JPO claims team handles your claims processing.

Business Management Software to 18 Claims Portals



C L A I M W O R K S

Platform Portal	OEM/TPA's Supported
ServicePower	GE, LG, Electrolux, BSH, AIG, Lowes
ServiceBench	Whirlpool, Samsung (limited), Cinch, HomeServe
NSA	Self supporting
Xcelerator	Appliance OEM's
Samsung GSPN	Samsung, Dacor
Choice Home Warranty	Self supporting TPA
Cocoon Home Services	Self supporting TPA
LG	• LG
Alliance Laundry	Speed Queen
ServiceLive	Self supporting TPA
Fidelity	Self supporting TPA
OnPoint	Self Supporting TPA
New Leaf	Self supporting TPA
American Home Shield	Self Supporting TPA
Cinch Home Services	Using ServiceBench
Davisware	• HVAC
Dispatch.me	Multi Industry
Old Republic	Self Supporting TPA

Why ClaimWorks Will Work for You



Top 3 Reasons

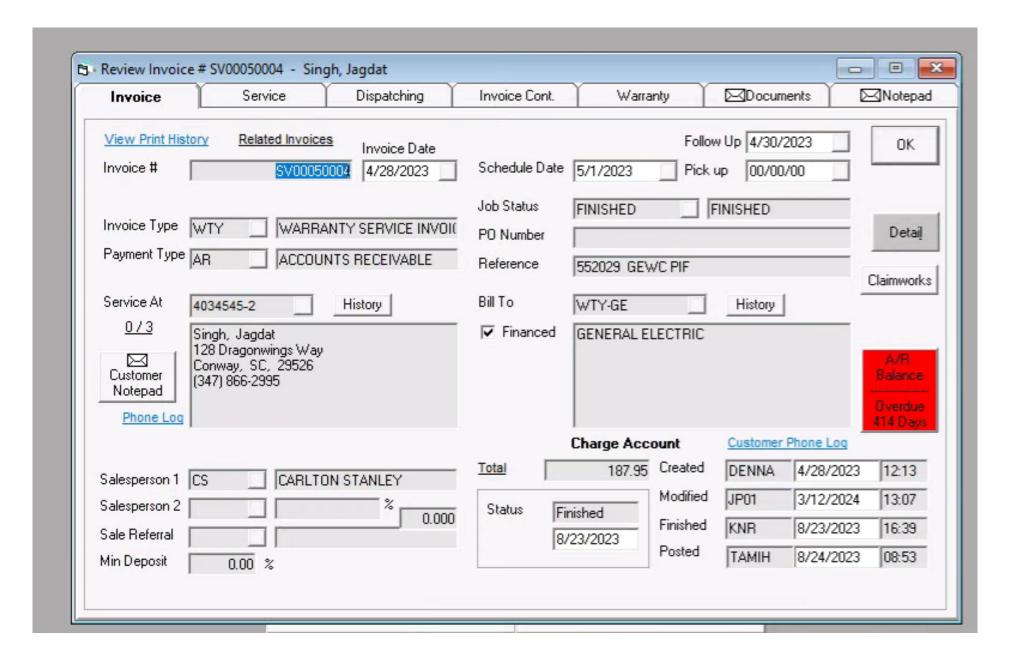
- 1. Distributes the claim to the correct payor.
- "You no longer need to know what brands go where, learn how to use different portals or keep up with changes."
- 2. Checks for all unique brand requirements.
- "Eliminates your need to know a fault code from a job code or what is covered and what is not."
- 3. Pre-edits the claim for errors in advance.
- "Stops claims from rejecting unnecessarily; warns you before submission that your out of warranty or need supporting documentation."



ClaimWorks Demonstration



Integration Update



Thank You!





Increased Approval Rates

Our AI technology and service eliminates virtually all common errors and streamlines claims processing to increase approval.



Automated Processing

Experience faster processing turnaround with our state-of-the-art processes executed by ClaimWorks™, our proprietary artificially intelligent software.



Skilled Claims Adjudicators

Qualified adjudicators with industry experience amplify the benefits of automated efficiency.

Interested in learning about our economical Claims Processing Service? 877-535-WORK Claimworks.ai