

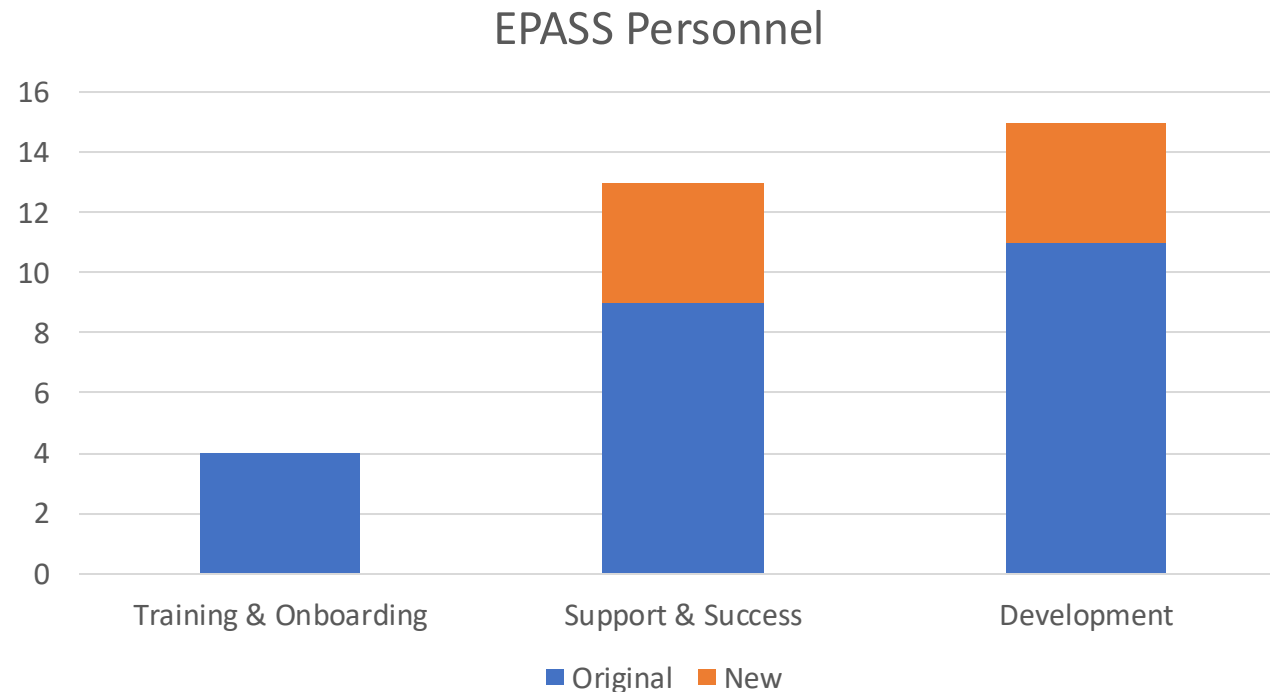


What's New!?

# State of the Company

## Continued Growth!

- As of today, EPASS has 32 employees
- In April, 2023 we had 24 employees – a 33% increase!



# State of the Company

- The Fullsteam acquisition allowed us to grow the team faster than ever
- More additions planned for 2024 / 2025
- Reduced administration = more focus on EPASS
- HR team and new benefits, leading to better talent acquisition and improved employee retention
- New investment in our equipment, infrastructure, and tools

# State of the Company

- What are we doing with the added resources?
  - Increased training provided to our own team, to support you better
  - More training and help content for end users
  - New support agents to provide help
  - New developers and QA to continue building EPASS
- Thursday – Amber Vanes (Group President at Fullsteam) will join us
- Friday Evening – Dinner, drinks, and fun, courtesy of Fullsteam

NEW

# Features



# EPASS Pay



- Click to Pay V2
- EPASS Pay Mobile
- ACH
- New Credit Card terminals / pinpads
- EPASS Enhancements
  - Improved receipt printing
  - “Cash” customers
  - Faster processing
  - Credit Card Fee Reconciliation

# EPASS Pay Terminals



Ingenico  
Lane 7000



Ingenico  
Move 5000



Ingenico  
Lane 3600



PAX  
A920 PRO



PAX A77



Magtek  
tDynamo



Magtek  
iDynamo 6



Ingenico  
Link 2500

# EPASS Reports



- Emailing Reports
- Permanently Delete Reports
- Dashboards!

Dashboard

Welcome to Epass Reports, Emil!

Dashboard Home My Reports Bookmarks Search Recycle Bin Admin

### Frequently Used Reports

- OE-02 DISPATCHER'S REPORT
- OE-06B CASH OUT
- OE-03 JOB STATUS REPORT
- OE-06 DAILY BALANCING

### Reports Pending Download

Code	Report	Type	Generation Time	Download
WC-13	Warranty Credits	Bookmark	09/04/2024 20:00	<a href="#">Download Now</a>
OE-03	Job Status Report	Bookmark	09/04/2024 19:00	<a href="#">Download Now</a>
IN-11	Stock Status	Report	08/22/2024 12:12	<a href="#">Download Now</a>
OE-02	Dispatcher's Report	Report	07/24/2024 16:54	<a href="#">Download Now</a>
OE-02	Dispatcher's Report	Report	07/24/2024 15:54	<a href="#">Download Now</a>

[View My Reports](#)

### Upcoming Scheduled Reports

5 Sep 4:00 PM	OE-08 - Pickup Report
5 Sep 8:05 PM	OE-03 - Job Status Report

[View My Bookmarks](#)

### Reports Usage Distribution

A donut chart illustrating the distribution of report usage across various categories. The largest segment is blue, representing Invoicing. Other significant segments include red (Error Reports), dark red (Custom Reports), and yellow (Purchasing). Smaller segments include green (Dispatching), pink (Serial Inventory), and dark green (Item Inventory). A legend on the right lists the categories with their corresponding colors.

- Warranty Claims
- Invoicing
- Purchasing
- Dispatching
- Error Reports
- Custom Reports
- Item Inventory
- Serial Inventory



# WMS Improvements

- Full Item Inventory support
- Serial Inventory pictures
- Improved speed in some areas
- Various enhancements and fixes



# Integrations

- AI Phone Attendant with Service Company Solutions



- API integration with ClaimWorks (JustPressOne)



- AVB Hub



- Data Docks @ DataDocks

# New Features

- Mass PO Creation
- OE-51 User Login tracking
- New Invoice Contacts
- PO Numbers for A/P Transactions
- Serial Costing improvements, including generic import option
- xAPI Improvements & Additions

