Claims Administration Services

Service Type	Description of Claims Services	Price Per Claim
Basic	• Investigate and insert missing claims data • File claims electronically using your Business Management Software or via Service Administrators' portals. • Correct incomplete/inaccurate claims • Verify Parts Distributors' invoices using their websites when making corrections	$5.00*
Premium	• Investigate and insert missing claims data • File claims manually utsing your Business Management Software or via Service Administrators' portals. • Correct incomplete/inaccurate claims • Verify Parts Distributors' invoices using theirwebsites when making corrections • Obtain Pre & Post Authorizations • Escalate Rejected Claims with Manufacturer to resolution • Post Claim Payments to your Business Management Software (if applicable) • Verify warranty entitlement including obtaining customer proof of purchase • If repair was COD, contact customer for credit card payment details	$10.00*

Service Onboarding
Fee $295.00

* Volume discount may apply
* Monthly minimum fee $199.00